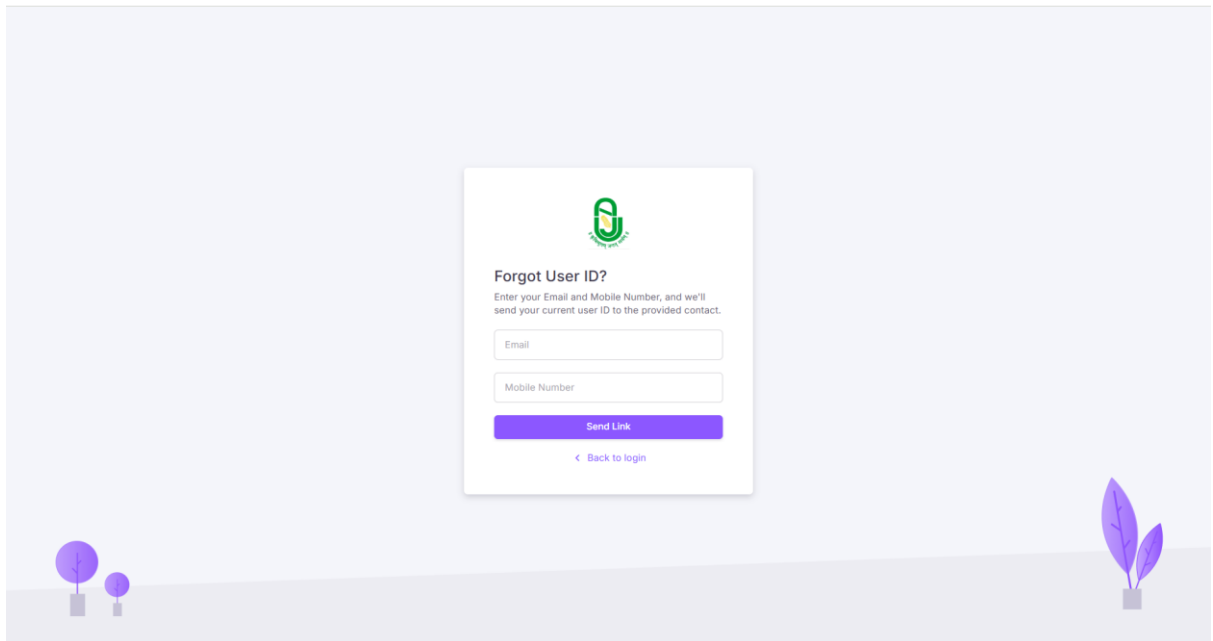


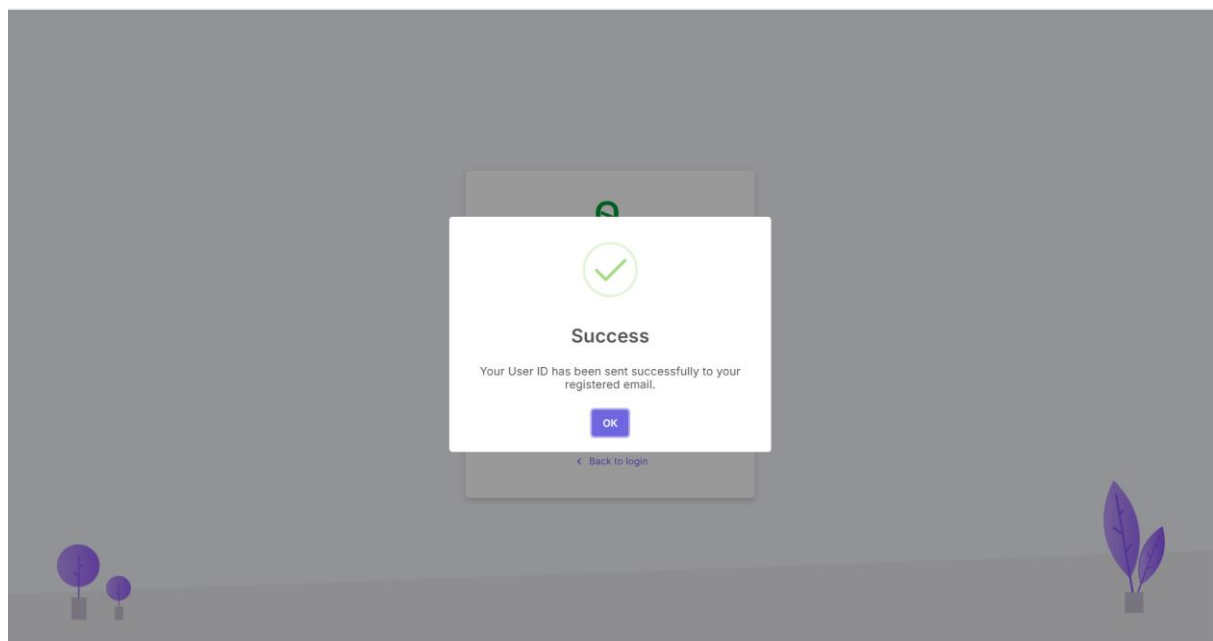
## How to Reset/Recover User ID [user forgets User ID]

- Open JOSARDA application portal.
- Click on the **Sign In** button on the home screen of the JOSARDA portal.
- Click on the **“Forgot User ID?”** link
- Enter Registered Email and Mobile Number
- Click on the **Send Link** button and the link send your current **User ID** to provided email address.



The screenshot shows a web form titled "Forgot User ID?". Below the title, it says "Enter your Email and Mobile Number, and we'll send your current user ID to the provided contact." There are two input fields: "Email" and "Mobile Number". Below these fields is a purple button labeled "Send Link". At the bottom of the form, there is a link that says "< Back to login". The form is centered on a light blue background with some decorative elements like small trees and a plant.

- Click on the **Send Link** button and we will send a link to reset your password to the provided email address.



## Forgot User ID Request - JAU SAS ➤



keenexpert51@gmail.com

to me ▼

Dear **Roshani Patel**,

We received a request to retrieve your User ID. Your User ID is: **RoshaniPatel**

If you did not request this, please contact support immediately.

Regards,

JAU-SAS Team

Email: [test@JAU.com](mailto:test@JAU.com)